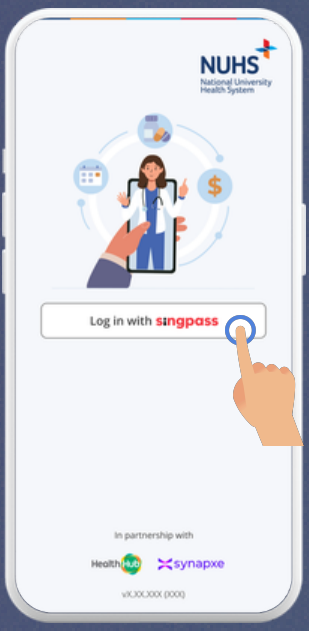
Account Setup

1 Scan the QR code to download the NUHS App.

2 Tap 'Log in with Singpass'.

3 Tap the Singpass QR code to proceed with the login process.

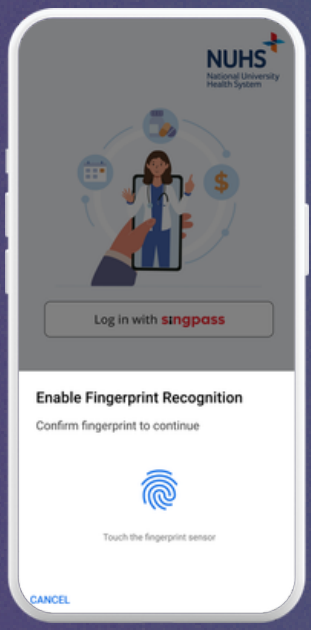


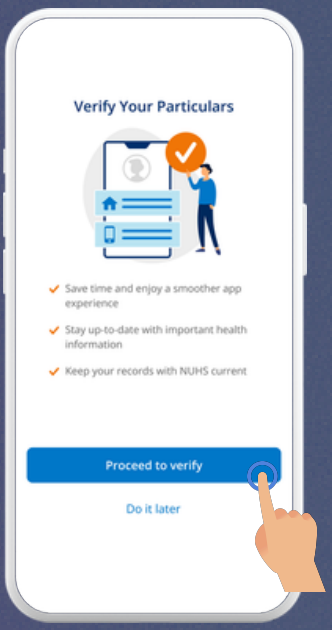


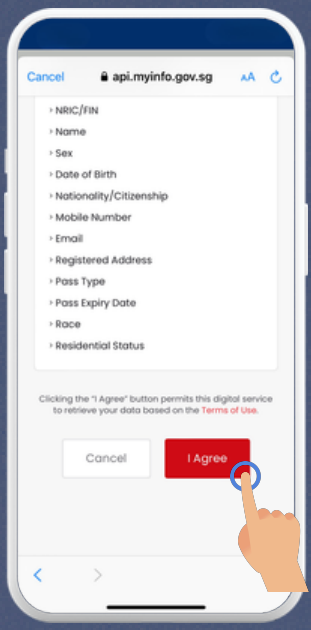
4 Set up passcode and biometric authentication.

5 Verify your information.

6 Tap 'Agree' to complete account setup.

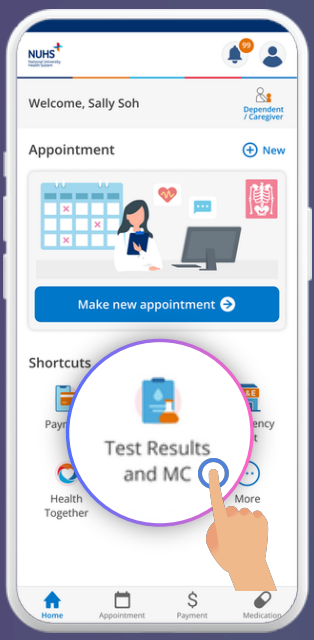






How to download Test Results / Medical Certificate / Hospitalisation Leave / Time Chit?

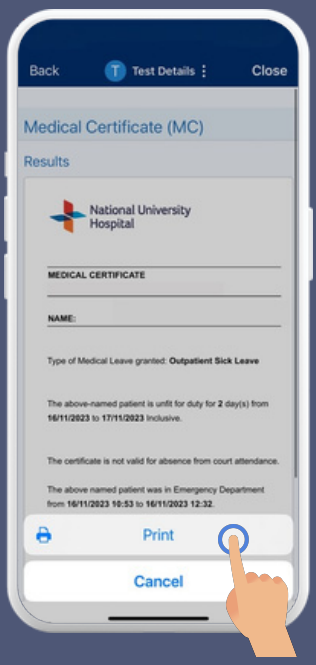
1. Tap 'Test Results and MC'.



2. Select the relevant document and tap ⋮.

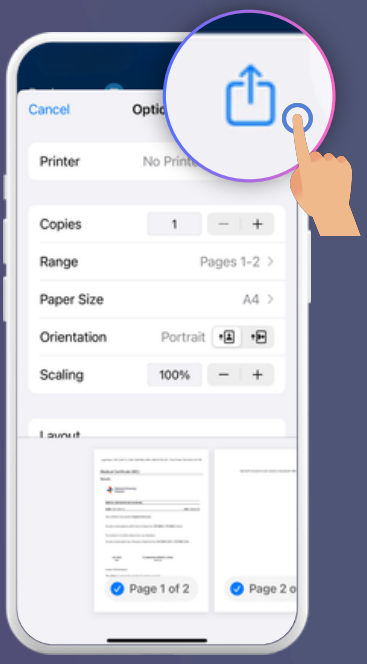


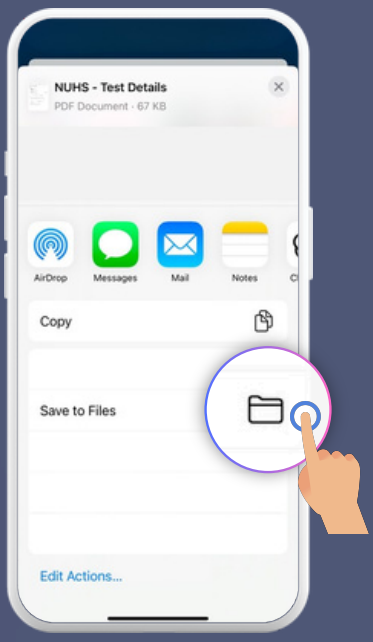
3. Tap 'Print'.



4. Tap (iPhone) or ⋮ (Android)

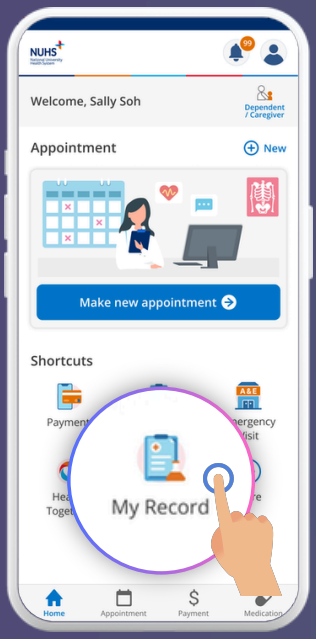
5. Tap 'Save to Files' (iPhone) or 'Save as PDF' (Android)



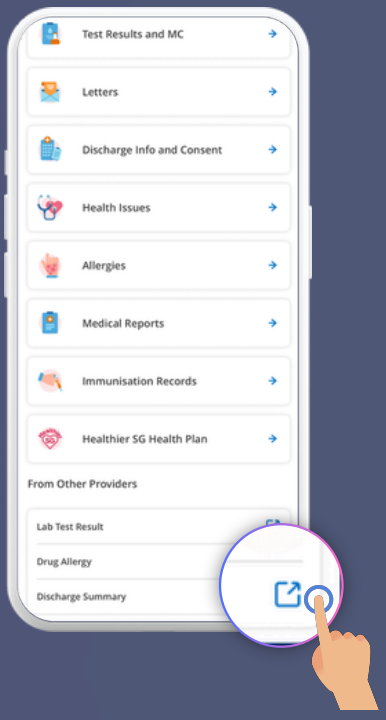


How to download Discharge Summary?

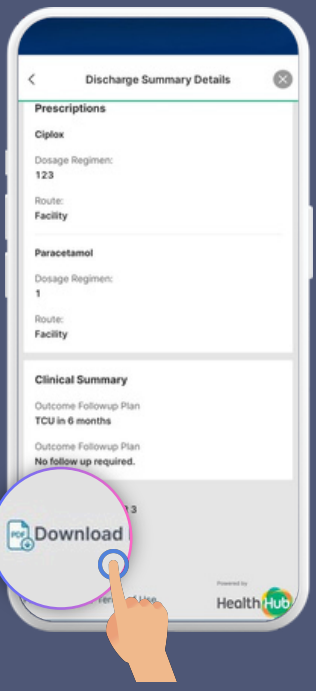
1. Tap ‘My Record’.



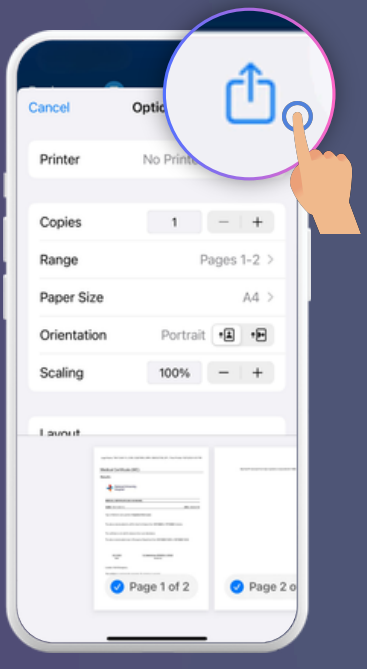
2. Tap ‘Discharge Summary’ under ‘From Other Providers’.



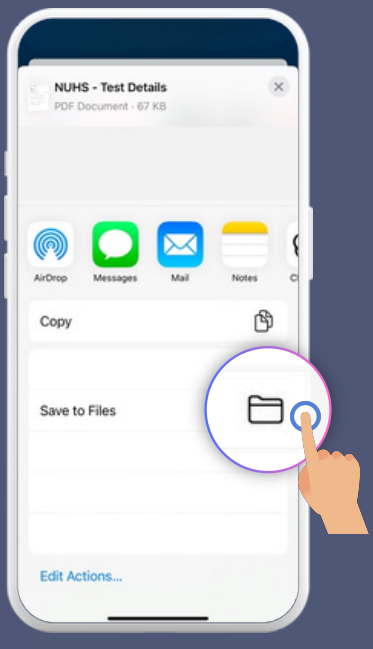
3. Select the relevant Discharge Summary and tap ‘Download PDF’.



4. Tap (iPhone) or (Android)



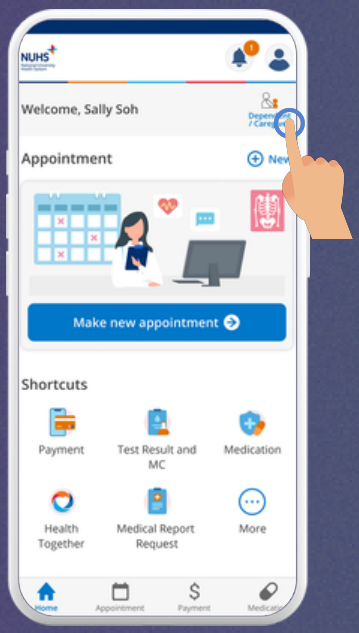
5. Tap ‘Save to Files’ (iPhone) or ‘Save as PDF’ (Android)



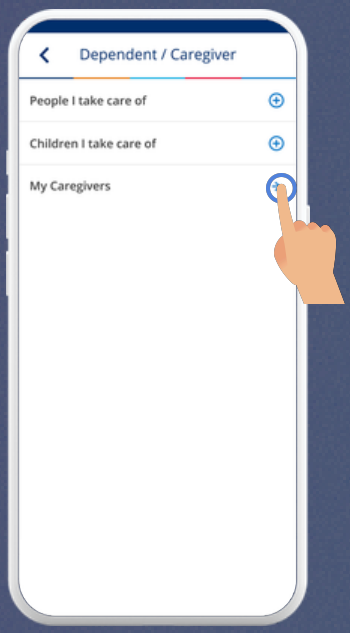
How to add loved ones to my account?

Log in to Dependent's account

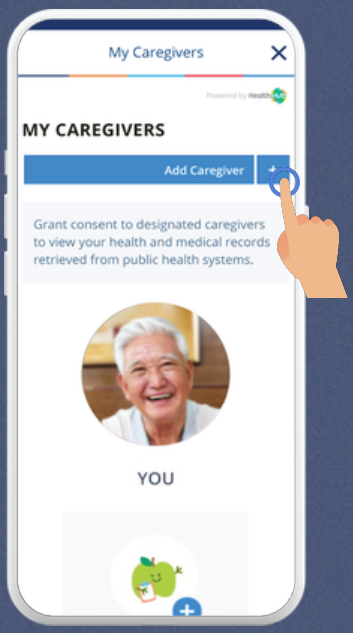
1 Tap 'Dependent / Caregiver'.



2 Tap 'My Caregivers'.

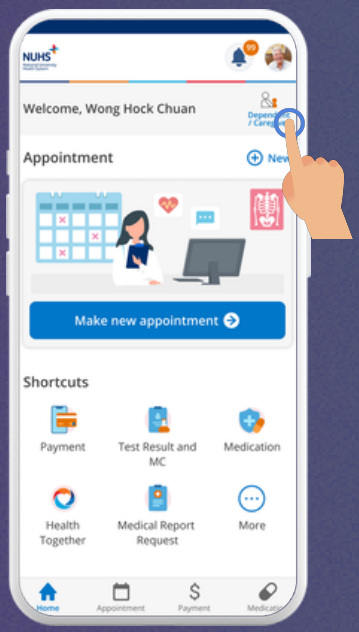


3 Tap 'Add Caregiver'. Add the caregiver details and tap 'Verify'.

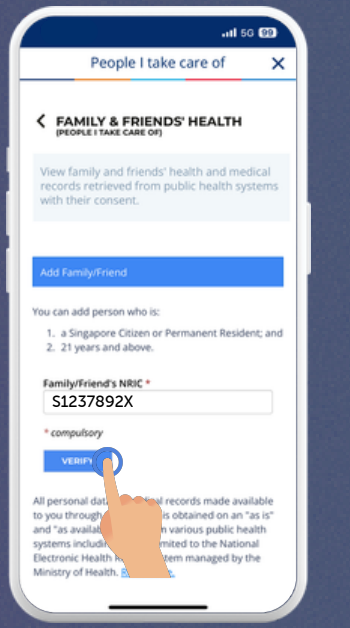


Log in to your account

4* Tap 'Dependent / Caregiver'.



5 Tap '(+)'. Add the dependent details and tap 'Verify'.



Note:

- **To add child dependents, start from Step 4.**
- Child dependents must be under the age of 21.
- For full eligibility criteria, please visit https://healthhub.sg.

How to access my child's or dependent's Medical Certificate and other health records?



Select your child's or dependent's name.

Note:

This feature is open to Singaporeans and PRs only.

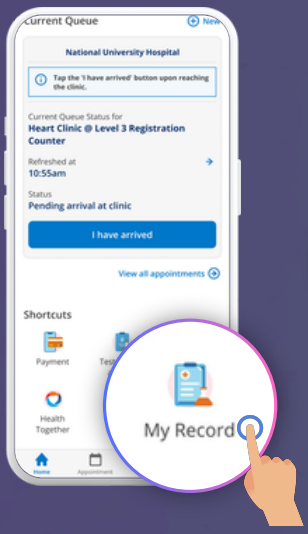
If your adult dependent's health records are not showing, check with them to see if access has been shared with you.

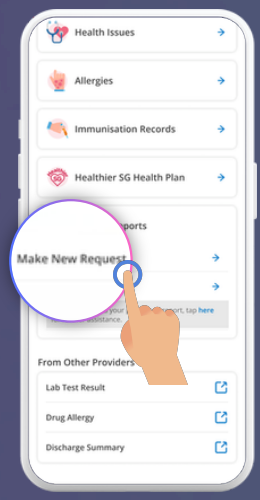
If they had added you before, ask them to re-grant access:

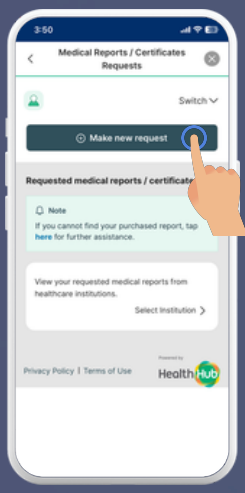
1. Tap 'Dependent / Caregiver'.
2. Tap your name under 'My Caregiver'.
3. Tap 'Accept Changes'.

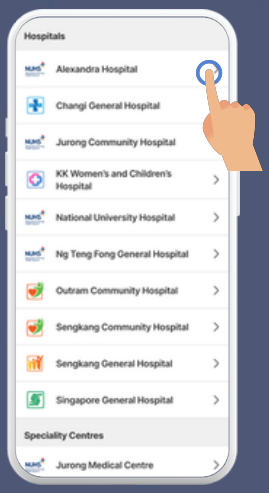
How to request for and download medical reports?

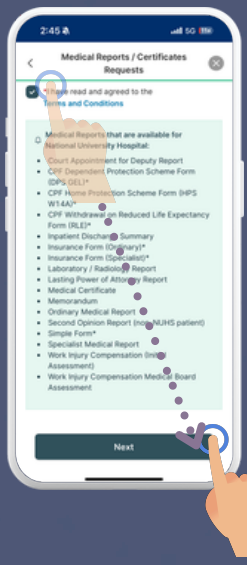
1. Tap ‘My Record’.
2. Tap ‘Make New Request’ under ‘Medical Reports’.
3. Tap ‘Make new request’.
4. Choose the relevant institution.
5. Read and accept the terms and conditions.



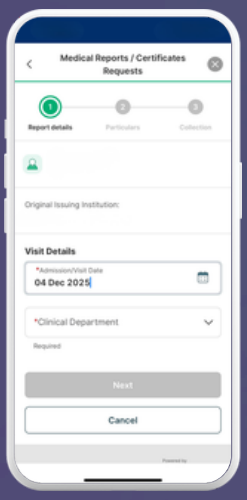


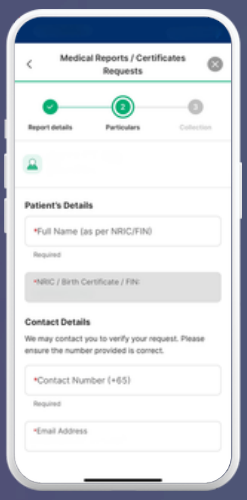




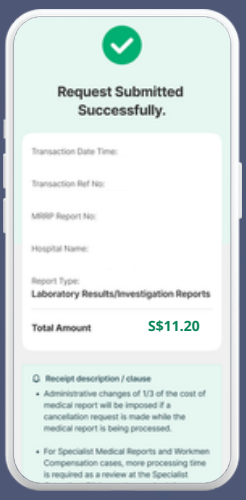


6. Provide report details.
7. Enter your particulars.
8. Read your report collection note and tap ‘Next’.
9. Make payment.





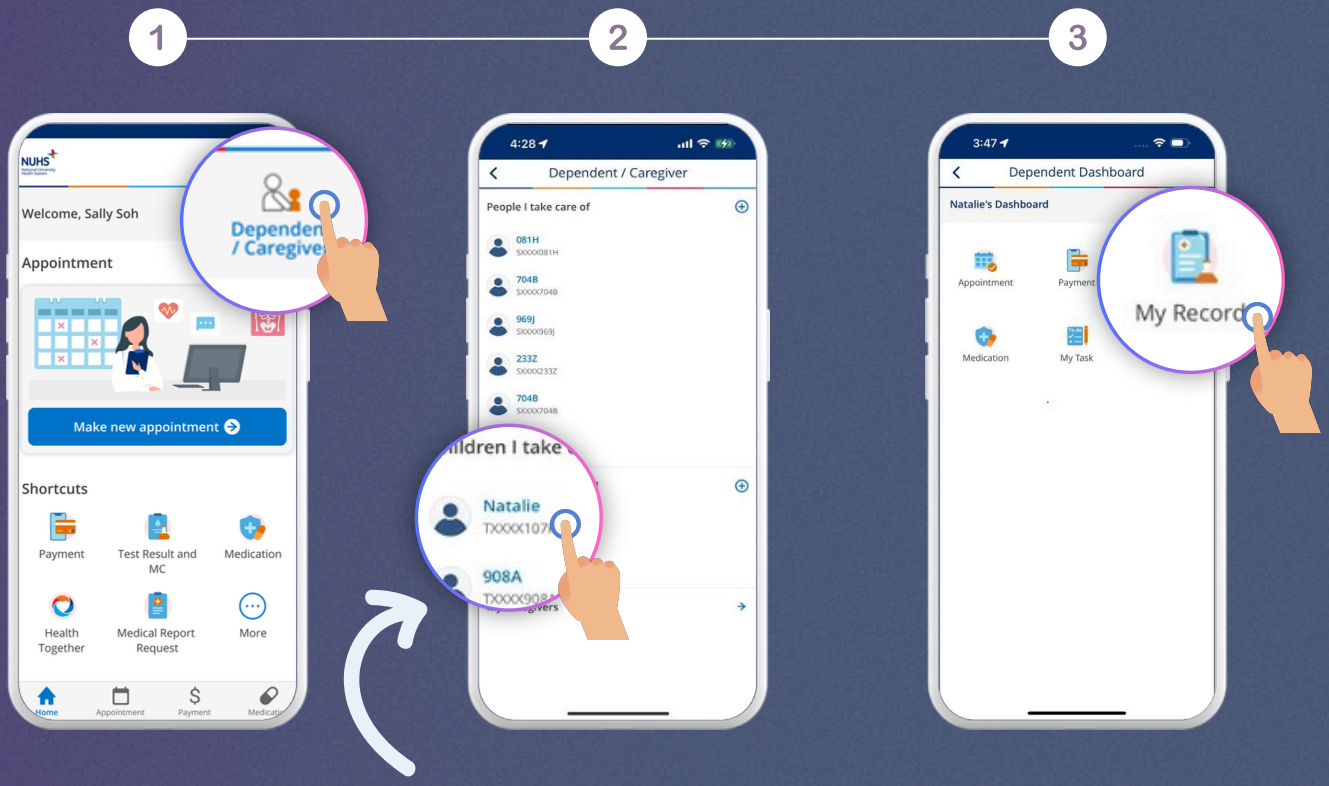




Note:

When your report is ready, download it via:
NUHS App > My Record > Medical Reports > View / Download.

How to access my child's or dependent's Medical Certificate and other health records on the NUHS App?



Select your child's or dependent's name.

Note:

This feature is open to Singaporeans and PRs only.

If your adult dependent's health records are not showing, check with them to see if access has been shared with you.

If they had added you before, ask them to re-grant access:

1. Tap 'Dependent / Caregiver'.
2. Tap your name under 'My Caregiver'.
3. Tap 'Accept Changes'.