GP Open Access
OGD & Colonoscopy

Information Sheet for GPs

The Open Access (OA) initiative allows GPs to refer patients directly for procedures and investigations at NHG Health hospitals and centres.

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Information accurate as of January 2026.

1. Open Access Services in NHG Health

Hospitals	Tan Tock Seng Hospital	Khoo Teck Puat Hospital	Woodlands Hospital
OA OGD	Private *(TTSH @ AMKSC)*	Private & Subsidised	Private & Subsidised
OA Colonoscopy	Private *(TTSH)*	Private & Subsidised	Private & Subsidised

- **TTSH:** OA OGD located at Ang Mo Kio Specialist Centre (AMKSC)
  OA Colonoscopy located at TTSH main building
- **KTPH:** Both OA scopes located at Admiralty Medical Centre (AdMC)
- **WH:** Both OA scopes located at Woodlands Hospital

2. Bill Range

Condition Table of Surgical Procedure Code	**OGD** **SF701I**		**Colonoscopy** **SF702C**	
Patient Groups	**Subsidised SG Citizen**	**Private SG Citizen**	**Subsidised SG Citizen**	**Private SG Citizen**
Bill Range	$282 to $1,002	$1,583 to $2,056	$302 to $1,379	$1,934 to $2,944
MediShield Life	Claim limit: up to $1,250		Claim limit: up to $1,950	
MediSave	Claim limit: up to $1,250		Claim limit: up to $1,950	

- Bill range refers to the 50th to 80th percentile bills (net of subsidies for subsidised bills), exclude GST and are consolidated across all three NHG Health hospitals.
- Bill range refers to straightforward cases without multiple surgeries and thus do not require general anaesthesia. For more complex cases or those that require general anaesthesia, separate charges will apply.
- The typical means-tested subsidy range for a subsidised SG citizen is 50% to 80%; and 25% to 50% for a subsidised SG permanent resident. For more information on day surgery subsidies and means testing, please refer to Subsidies for the Day Surgeries and Day Operations at Public Healthcare Institutions | Ministry of Health and www.homes.gov.sg/eservice/ respectively.
- Applicable surcharges will apply for foreigners.
- The above table is for reference and information only. The actual bill size depends on services consumed, subsidy based on means-test status, and allowable MediShield Life / MediSave claims. Patients should check-in with the provider at the point of seeking care.

3. Referral Process

Patient meets referral criteria.
GP shares Patient Information Sheet.

GP submits referal form (links below) via email.
TTSH, KTPH, WH (PDF): https://for.sg/nhghealth-openaccess-gpreferral
WH (FormSG): https://for.sg/wh-da-refer-endoscopy

[For Colonoscopy] GP informs patient that hospital will contact him/her within 5 working days to arrange for home delivery of bowel preparation drugs.

GP receives email reply on appt details within 1 working day (pte) & 5 working days (sub).
Patient receives SMS on appt and tele-counselling on financial and pre-procedure preparation.

Screening and consent-taking by specialist on day of procedure.

Patient will be discharged to GP or followed up by specialist depending on the results.
Report and results (where applicable) will be sent to GPs via email within 7 working days post-scope.

4. Referral Criteria, Follow-up and Medication Advice

Note: The information is included in the GP referral form.

OA OGD

Inclusion Criteria	Exclusion Criteria
• Recurrent upper abdominal pain / bloating • Recurrent Reflux / heartburn	**Patient Characteristics** • Unable to open mouth wider than 3cm between the upper and lower incisors • Unable to give consent • < 21 years old, or > 60 years old • Pregnant • Difficult airway (e.g., short chin, OSA, morbid obesity) • Loose tooth **Medical Conditions** • Overt GI bleeding • Uncontrolled hypertension (BP > 180/100) • Severe Cardiopulmonary Disease • Has cardiac device (e.g., cardiac pacemakers, defibrillators, stents, heart valve replacements) • Recent AMI / CVA within 6 months • Significant loss of weight **Specific Medications** • Diabetic on Insulin • On dual antiplatelet therapy • On anticoagulation: warfarin and NOAC Medications (e.g., Dabigatran, Rivaroxaban, Apixaban, Edoxaban)

Follow-up

- Patients with normal endoscopic findings will be referred to GP
- Patients with biopsy done will be given SOC appointment
- Patients with abnormal H. Pylori findings:
    - TTSH - patients referred to GP for follow-up
    - KTPH & WH - patients given SOC appointment

Medication Advice

- **4 Weeks before OGD:** Stop all antibiotics including Metronidazole, Clarithromycin, Amoxicillin, Tetracycline
- **2 Weeks before OGD:** Stop Omeprazole/ Prilosec, Lansoprazole/ Prevacid, Rabeprazole Sodium/Aciphex, Esomeprazole/ Nexium
- **Day of OGD Procedure: Stop all diabetic medicine**

OA Colonoscopy

Inclusion Criteria	Exclusion Criteria
• History of per rectal bleeding • FIT +ve • Family history (1st degree relative) of colorectal cancer – screen at age 40 or 10 years before the youngest affected relative, whichever is earlier • Colon polyp surveillance (based on previous instructions from endoscopist) – date of previous colonoscopy: _____ (GP to input)	**Patient Characteristics** • Unable to give consent • < 21 years old, or > 60 years old • Pregnant • Difficult airway (e.g., previous head and neck surgery, short chin, OSA, BMI > 35) • Last Colonoscopy done within 2 years **Medical Conditions** • Acute GI bleeding • Abdominal pain • Significant loss of weight • Uncontrolled hypertension (BP > 180/100) • Severe Cardiopulmonary Disease • History of COPD and asthma • Severe, unstable ischaemic heart disease • Has cardiac device (e.g., cardiac pacemakers, defibrillators, stents, heart valve replacements) • Recent AMI / CVA within 6 months • Epilepsy/seizure • Progressive neurological diseases (e.g. motor neuron disease, multiple sclerosis) • Moderately severe to severe chronic kidney disease • Unable to walk independently without assistance • Mental or physical disability **Specific Medications** • Diabetic on Insulin • On dual antiplatelet therapy • On anticoagulation: warfarin and NOAC Medications (e.g. Dabigatran, Rivaroxaban, Apixaban, Edoxaban)

Follow-up

- Patients with normal scope results or non-malignant histology results will be referred to GP
- Patients with critical results (e.g., malignancy) will be given SOC appointment

Medication Advice

- **1 Week before Colono: Stop all anti-platelet agents (except Aspirin).** Temporary increase in risk of thromboembolic phenomenon to be explained.
- **2 Days before Colono: Stop SGLT2-I**
- **Day of Colono Procedure: Stop all diabetic medicine**

5. Patient Information Sheet

	OGD	Colonoscopy
TTSH	https://for.sg/ttsh-info-ogd	https://for.sg/ttsh-info-colono
KTPH	https://for.sg/ktph-info-ogd	https://for.sg/ktph-info-colono
WH	https://for.sg/wh-oa-info-ogd	https://for.sg/wh-da-info-colonoscopy

6. Useful Links

OA GP Referral Form	https://for.sg/nhghealth-openaccess-gpreferral
Primary Care Office	NHG Health Programmes and Services for GPs
TTSH	AMKSC OA Webpage - Endoscopy - Tan Tock Seng Hospital, Singapore
WH	WH OA Webpage - Open Access for Procedures / Investigations

For more info and queries, please approach your Relationship Manager or email pophealth.pco@nhghealth.com.sg.